



Hyde Park Surgery Center is conveniently located on the corner of Guadalupe Street & 46th Street. The surgery center is located on the first floor of the University Federal Credit Union building; downstairs from the Orthopedic Specialist of Austin office. There is free parking in the front of the building.

Via MoPac/Loop 1:
 MoPac/Loop 1 to 45th Street exit
 Take 45th St. exit off MoPac
 Follow 45th Street to Guadalupe Street
 Turn Left on Guadalupe, slight right
 Located on Right corner

North via I-35:
 I-35 to 51st Street exit
 Follow 51st Street to Guadalupe Street
 Turn Left on Guadalupe Street
 Located on the Left corner

HYDE PARK SURGERY CENTER

4611 Guadalupe St, Suite 100 ~ Austin, TX 78751 ~ (512) 420-2303



4611 Guadalupe Street, Ste#100
 Austin, Texas 78751

Phone: (512) 420-2303

Fax: (512) 420-2379

www.hydeparksc.com

Surgeon: _____

—

Date/Day of
 Surgery: _____

Arrival
 Time: _____



Welcome to Hyde Park Surgery Center, a fully AAAHC accredited and Medicare licensed facility. We offer an exceptional level of care and comfort in outpatient surgery. During your stay with us you will find the highest quality of care provided by courteous, compassionate, and expertly trained staff. You will receive personal attention. Our goal is to provide efficient, quality care that will enable you to return home to recover as safely and quickly as possible. You will also find a warm, friendly, and relaxing environment for your surgical needs.



We are dedicated to providing high quality, cost effective outpatient surgery in a friendly, patient oriented environment. Providing care and individualized attention to our patients is the goal of our entire staff. From our simplified admission process to our next day, post-surgical follow-up phone call; every aspect of our care is designed with the needs of our patients in mind.

Thank you for choosing
 Hyde Park Surgery Center

We're happy you trust us to
 meet your healthcare and
 surgical needs.





Pre-Admission Procedure

Prior to Day of Surgery

After your doctor has scheduled a time and date for your procedure, a nurse from the center will contact you at least two days prior to your surgery. This will ensure that your pre-operative instructions and medical history is completed. If you have not been reached by phone, please be sure to call the center no later than the day before surgery. If your child is having surgery, you may also arrange a tour for you and your child to help ease fears you may both have.

During the pre-admission interview, you will be given a list of instructions to follow to ensure a safe procedure and recovery. You will also need to answer questions regarding your medical history and any medications you currently take. We encourage you to ask any questions you may have regarding your surgery. Notify your surgeon immediately if you think you might be pregnant or if you have a fever, cough, rash or any other health changes. Women of child bearing age will be asked for a urine specimen upon arrival to the surgery center. Our overall goal is to make your surgical experience as pleasant as possible.

You may also receive a phone call from a member of our business office to verify your insurance. We will handle your financial matters properly and professionally. We will work with your insurance company to expedite your claims for the

charges from your procedure. Please remember that your physician and anesthesia fees are separate from the surgery center fees.

Hyde Park Surgery Center has been designed especially to care for the outpatient surgical patient. We believe that providing high quality care and service consistently requires a constant focus on improving the processes that we use every day. Hyde Park Surgery Center continuously learns from and share with other surgery center, so that every day we can provide excellence in caring for your patients.

Admission Procedure

Day of Surgery

- *Your surgeon has instructed you to not eat or drink anything after midnight the night before surgery*

This includes gum, mints and water. You may take a small sip of water with your medications. Medications the day of surgery should be limited to essential medications only. Please bring a list of all medications (over-the-counter, herbal and prescription) you consume.

- *Wear casual, comfortable clothing the day of surgery*

Keep in mind the type of surgery you are having when deciding what to wear to the surgery center. For example, wear button-down shirt for upper extremity surgery and shorts or sweats for lower extremity surgery. Leave all jewelry, body piercing and valuables at home. Also, please do not wear contact lenses the day of surgery.

- *Our staff will keep your family and friends informed of your progress*

We understand the anxiety family and friends will have while you are having your procedure. We will make every effort to keep them informed of your progress and when they will be able to re-join you after the procedure.

- *Our staff will keep things moving on time*

We realize that time is a precious commodity for you, your family and your surgeon. We are constantly measuring and monitoring our performance and processes to ensure that we do not waste your valuable time.

- *Our staff will check you in when you arrive at the surgery center*

Our admission process is very quick since we have obtained most of your information before you arrive. This final check allows us to verify all of your key information, so we can better serve you. Please remember to bring your insurance information, picture ID and a method of payment for any deductibles or co-pays. This will expedite the admission process and ensure proper billing.

- *Bring a responsible adult with you the day of surgery*

For your safety and protection, the surgery center will not allow patients to drive after surgery when any sedation, nerve block or general anesthesia has been administered. You must have a responsible adult accompany you home.

- *A pre-operative nurse will escort you into the pre-operative area*

Our nurse will wait for you to change your clothes and store them until you are ready to go home. Because we believe family members or friends can assist in reducing anxiety, they may stay with you in the pre-operative area if you prefer.

- *Our staff will begin your pre-operative procedures*

A nurse will conduct a pre-operative assessment that will include taking vital signs. The nurse may also start an IV if it is required for your procedure.

- *Your anesthesia provider will speak with you in the pre-operative area*

The anesthesia provider will explain the procedure you will be having and review all the pre-operative information that the nurses have collected.

At Home Recovery

- *Our nurses in our fully equipped recovery room will monitor you*

After your surgery is completed, you will be moved to the recovery room where our nurses will monitor your recovery progress. During this time the anesthesia provider and your surgeon will also check on you.

- *Your surgeon will speak to you family/friends waiting on you.*

Your surgeon will inform your family/friends of your status and the outcomes of the procedure.

- *Your family may join you in the recovery room*

After your initial stage of recovery, our staff will escort your family into the recovery room. You will still be sleepy, but you may want the comfort of a familiar face.

- *You will be given post-operative instructions before you go home*

Your recovery care nurse will provide you and your family member post-operative instructions regarding diet, rest, and medications since you may still be sleepy when it is time for you to go home. Once you are at home, expect a follow-up call from our staff 1 -3 days following your surgery. In the event of any difficulty, call your surgeon or his/her answering service.

- *You may feel light-headed, dizzy, sleepy or nauseated after anesthesia*

This is normal. Please be sure to take your pain medications as directed by your surgeon. Also, do not consume alcoholic beverages for 24 hours. Light meals and clear liquids are suggested for the first 24 hours after surgery unless otherwise instructed by your surgeon. You may resume normal medications unless directed otherwise by your surgeon or anesthesiologist.

- *You will be given a patient satisfaction survey prior to leaving the facility*

Your feedback is important to us. We continuously learn from our experience and we share those experiences with other surgery centers, so as an organization we can continue to give excellent care to all of our patients.

Payment Options

It is our goal to assure your time with us will be comfortable and worry free, and that you will be treated with dignity and respect. This includes assisting you with financial arrangements for your procedure.

Prior to your surgery we will speak with your insurance carrier regarding your coverage and inform you of your financial responsibility. Hyde Park Surgery Center charges a facility fee for each procedure performed by your surgeon. This fee includes the cost of nursing personnel, medication,

supplies, the use of the rooms, specialized equipment and implants here at the center. Charges are estimated based on the procedure(s) scheduled. Final charges are based on the actual procedure(s) performed. You will receive a separate bill from your surgeon, anesthesiologist (if one is needed for your procedure) and any other professional services you may receive while you are here, such as pathology, lab or radiology.

We ask that you provide payment at the time of service. For your convenience we gladly accept Visa, MasterCard, American Express, Discover, personal check, cashier's checks, cash and Care Credit.

If you have any questions or concerns regarding your insurance or financial arrangements please do not hesitate to contact our Business Office at (512) 420-2303.